



## WNS Wins Seven Stevie Awards for AI, Gen AI, and Analytics Solutions

Friday, October 4, 2024

NEW YORK & LONDON & MUMBAI, India--(BUSINESS WIRE)--Oct. 4, 2024-- WNS (Holdings) Limited (NYSE: WNS), a leading provider of global digital-led Business Process Management (BPM) solutions, today announced that it has won seven prestigious “Stevie” awards in the 2024 Annual International Business Awards®. WNS’ recognition was driven by the company’s ability to leverage AI, [Gen AI](#), and [advanced analytics](#) to help clients improve their operational efficiency, financial performance, customer service, and competitive positioning.

The Stevie Awards, also known as the International Business Awards®, are one of the world’s premier business recognition programs. This year, winners were selected from over 3,600 nominations across industries and geographies, with more than 300 global professionals serving as judges. WNS received the following recognition in this year’s 21<sup>st</sup> annual awards:

Gold “Stevie” (4):

- “Innovation of the Year in Business Service” for integrating Gen AI into its analytics offerings including Unified Analytics Platform (UAP) and [SKENSE](#), the company’s enterprise-grade AI/Gen AI driven data extraction and contextualization platform with pre-built AI/ML models for structured and unstructured data.
- “AI/ML Solution” for the successful deployment of SKENSE at [Animal Friends Insurance](#), a leading pet insurance provider in the UK.
- “Emerging Technology” for finance function automation for a leading travel and hospitality player.
- “Knowledge Center / Help Site” for KnowRA+, a Gen AI-powered information retrieval solution to improve CX response speed and accuracy.

Silver “Stevie” (1):

- “AI / ML Solution – Generative (audio, graphics, text, video)” for implementing an AI and analytics-driven hyper-personalized Advanced Product Recommender System for a leading supermarket giant.

Bronze “Stevie” (2):

- “Customer Service Department of the Year” for the ability to improve promoter scores, customer satisfaction, agent efficiency, and operating agility at [Delta Air Lines](#).
- “Business or Competitive Intelligence Solution” for implementing WNS Sentry, a technology and analytics-driven travel and expense claims processing solution for Finance departments.

“At WNS, we continue to focus on adding value to clients by combining domain, digital, and data to deliver differentiated outcomes. The year’s recognition by the International Business Awards® is a testament to our 25+ year track record of helping our clients succeed in their respective industries by delivering innovative, cutting-edge services and solutions,” said Keshav R. Muruges, Group CEO, WNS.

### About WNS

WNS (Holdings) Limited (NYSE: WNS) is a leading Business Process Management (BPM) company. WNS combines deep industry knowledge with technology, analytics, and process expertise to co-create innovative, digitally led transformational solutions with over 600 clients across various industries. WNS delivers an entire spectrum of BPM solutions including industry-specific offerings, customer experience services, finance and accounting, human resources, procurement, and research and analytics to re-imagine the digital future of businesses. As of June 30, 2024, WNS had 60,513 professionals across 64 delivery centers worldwide including facilities in Canada, China, Costa Rica, India, Malaysia, the Philippines, Poland, Romania, South Africa, Sri Lanka, Turkey, the United Kingdom, and the United States.

For more information, visit [www.wns.com](http://www.wns.com) or follow us on [Facebook](#), [Twitter](#), [LinkedIn](#), and [Instagram](#).

### Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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