



## WNS Recognized as a Leader in Supply Chain by ISG

Thursday, November 21, 2024

NEW YORK & LONDON & MUMBAI, India--(BUSINESS WIRE)--Nov. 21, 2024-- WNS (Holdings) Limited (NYSE: WNS), a digital-led business transformation and services partner, today announced that it has been recognized as a 'Leader' in [Supply Chain BPO Services](#) by ISG in their [2024 Provider Lens™ Supply Chain Services US Quadrant Report](#).

Companies were evaluated across several criteria, including demonstrated supply chain expertise and capabilities, proven methodologies and frameworks, ability to design and implement transformation programs, and expertise in RPA, AI, analytics, and Gen AI.

WNS' supply chain capabilities including [AI platforms](#), strategic frameworks for delivering superior benefits, and strategic investments in technology and analytics were presented as key differentiators. Examples of the company's AI and Gen AI platforms highlighted by ISG include [Malkom](#) (automate/streamline end-to-end shipment documentation), [TrustHall](#) (contract lifecycle management), and Demand Forecaster (long-range demand planning and forecasting tool). WNS was also cited for its framework to deliver superior benefits and digital transformation to its clients by combining human intelligence with Gen AI, hyperautomation, low-code/no-code development, and RPA. Key investments noted by ISG include the company's recent acquisitions of The SmartCube, OptiBuy, and Vuram which have strengthened the company's capabilities in analytics, procurement, and enterprise automation.

"WNS' digital-led transformative offerings cover the end-to-end spectrum of supply chain management leveraging advanced analytics, AI, Gen AI, RPA, and hyperautomation. These differentiated capabilities, coupled with our deep domain expertise, have helped WNS establish its leadership position in the supply chain BPM space," said Keshav R. Muruges, Group CEO, WNS.

"WNS' deep analytics expertise, holistic and adaptable methodology, processes and framework, client-bespoke solutions and highly collaborative approach make it a leader in supply chain BPO services in the U.S.," said Tarun Nathooram Vaid, Manager and Principal Analyst, ISG.

### About WNS

WNS (Holdings) Limited (NYSE: WNS) is a digital-led business transformation and services partner. WNS combines deep domain expertise with talent, technology, and AI to co-create innovative solutions for over 600 clients across various industries. WNS delivers an entire spectrum of solutions including industry-specific offerings, customer experience services, finance and accounting, human resources, procurement, and research and analytics to re-imagine the digital future of businesses. As of September 30, 2024, WNS had 62,951 professionals across 66 delivery centers worldwide including facilities in Canada, China, Costa Rica, India, Malaysia, the Philippines, Poland, Romania, South Africa, Sri Lanka, Turkey, the United Kingdom, and the United States.

For more information, visit [www.wns.com](http://www.wns.com) or follow us on [Facebook](#), [Twitter](#), [LinkedIn](#), and [Instagram](#).

### Safe Harbor Provision

This document includes information which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events. Factors that could cause actual results to differ materially from those expressed or implied are discussed in our most recent Form 20-F and other filings with the Securities and Exchange Commission. WNS undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

View source version on [businesswire.com](http://businesswire.com): <https://www.businesswire.com/news/home/20241120359350/en/>

### Investors:

#### David Mackey

EVP – Finance & Head of Investor Relations

WNS (Holdings) Limited

+1 (646) 908-2615

[david.mackey@wns.com](mailto:david.mackey@wns.com)

### Media:

#### Archana Raghuram

EVP & Global Head – Marketing & Communications

WNS (Holdings) Limited

+91 (22) 4095 2397

[archana.raghuram@wns.com](mailto:archana.raghuram@wns.com); [pr@wns.com](mailto:pr@wns.com)

Source: WNS (Holdings) Limited